

PRIVACY POLICY

This Privacy Policy is intended to help the website's User to understand the data we collect, why we collect them and what we do with this data. In addition, it is intended to inform the User about the measures we take to protect his Privacy, therefore a thorough reading of this document is advisable.

A mere access to the website does not entail the automatic registration of any personal information that may lead to the User's identification, nevertheless the access to some services available in this website may be subjected to a previous registration resulting in the provision of personal information.

The required User's personal information will be: name, address, postcode, country and an identification document number.

This Privacy Policy is integrated with the General Terms and Conditions of the Website for Settlement of Pending Tolls for Foreign Residents (hereafter referred to as Website) and is intended to regulate the collection and processing of personal data provided by the User, as well as the exercise of his/her rights regarding these data, in accordance with the applicable Personal Data Protection Act (Lei de Proteção de Dados Pessoais).

Processing and Collecting Data

Vialivre is responsible for the collection and processing of the personal data of the User of the motorways in which Vialivre operates the toll collection. Towards this end, the collected data will be automatically processed and stored by Vialivre and other business partners and such data will be only intended to allow the settlement of due toll charges, specifically when regarding the liquidation of pending tolls through the enforcement process of toll offences.

All the collected personal information will be preserved so it enables your identification only during the strictly necessary time for the purpose for which the data was collected, including any needed processing of such data, and after such period the data will be deleted on a permanent basis.

Vialivre presumes that the collected data was provided by the holder of such information and that their introduction in the Website was fully authorized by such holder, acknowledging their accuracy and truthfulness.

Website's Accessing Rights

Under the terms of the law, the user has a the right to accessing, updating and rectifying personal information, as well as the right to oppose to the processing of such information, by means of a written request to our e-mail apoioutente@vialivre.pt or to our address below:

**Vialivre, S.A.
Apartado 5
EC Vila do Conde
4480-999 Vila do Conde
Portugal**

Data Communication

Vialivre may communicate user's personal information to a third party as long as, unequivocally, it had obtained the user's consent or when:

- i. Such information transfer is in compliance with a legal obligation, of a decision of the National Commission for Personal Data Protection; or result of a Court Order;
- ii. Such information transfer be undertaken to preserve any vital interest of the users, or it is a result of any other legitimate reason in compliance with the applicable law.

Security Measures

Vialivre shall use its best endeavours to protect the user's personal data against non-authorised access through Internet. Therefore, it uses security systems, rules and other procedures so as to ensure the user's personal information protection, as well as to prevent the non-authorised access to the data, or the data's wrongful use, their unauthorised disclosure, their loss or destruction.

It is, however, the User's responsibility to guarantee and ensure that the computer he/she uses to access the Website is adequately protected against harmful software, viruses and worms. In addition, the user should be aware that without undertaking the proper security measures (such as a correct security configuration of the web browser, utilization of updated antivirus software and firewall software, and the non-utilization of software of doubtful origin) the risk of unauthorised access to data and passwords by a third party is aggravated.

Please note that every time the data collection performed through an open network, such as the Internet, your data could travel the web without the proper security conditions, therefore with the risk of being accessed and used by others without your consent.

Cookies

A cookie is a small file that is downloaded to your hardware (whether it is a computer, smartphone or tablet) whenever you access a webpage, so it allows the webpage owner to store or extract information regarding your access.

Cookies are used in this Website to allow, customise and analyse site usage, in order to improve the service quality provided by our Website.

The information retrieved through cookies transferred from the domain managed by Vialivre are used by the owner of the Website, Vialivre.

Upon the first Website access, the User is informed of the existence of cookies and of our cookies Policy. In case the User may decide to continue browsing, it is assumed that the User accepts the installation of the above mentioned cookies.

In future access to our Website, the User may consult the current Policy through a link created for this purpose. In case of the User, at any moment, is willing to withdraw his consent regarding the use of cookies in our website, the User should delete the cookies stored in his hardware and change the configuration in the internet browser. However, we inform that preventing the download and installation of cookies, as well as deleting them, may have an impact in the access to some of the functions and contents provided in the Website.

Not sure which web browser you are using? In order to check it, please...

Open your web browser and click “help” on top of your browser screen. Then, please click “about”. A screen will pop with the required information.

Alternatively, open your web browser and select on top of your screen your browsers name (e.g. Firefox). Then, please click “about”. A screen will pop with the required information.

Changes to the Privacy Policy

Vialivre reserves the right to, at any time, without previous notice and with immediate effect, to alter, add or revoke, partially or completely, the current Privacy Policy,

Any changes will be immediately published in the Website, therefore we recommend periodic website access in order to keep you up-to-date.

For further inquiries regarding the way Vialivre takes care of your personal data, please do not hesitate to contact us in written through our e-mail apoioutente@vialivre.pt or to our address below:

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